



# **BUSINESS EMERGENCY OPERATIONS CENTER**

**Mike Staff**

**Emergency Operations Center Manager**

**Ohio EMA**



# AGENDA

- Ohio BEOC goals
- Lessons from 2017 hurricane season
- Examples from other states
- Next steps

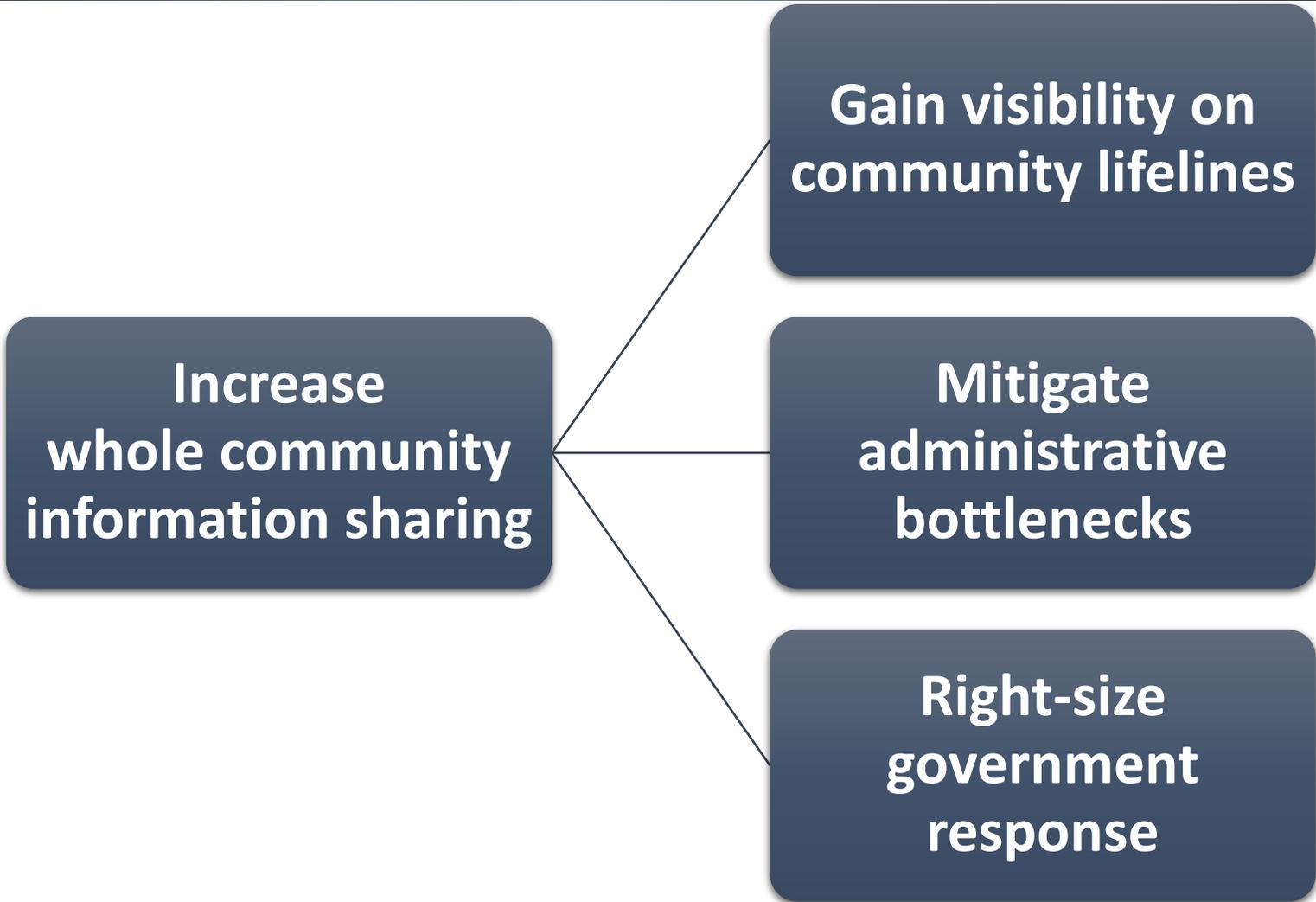


# WHAT IS A BUSINESS EOC?

- Increasing prominence in Emergency Management community.
- The National Business Emergency Operations Center (NBEOC) is FEMA's virtual clearing house for **two-way information sharing** between public and private sector stakeholders to help people before, during, and after disasters.

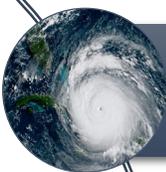


# OHIO BEOC GOALS





# 2017 HURRICANE SEASON LESSONS



Both private sector and government sector supply chains will respond to disasters.



Communication is essential between these two sectors to ensure that efforts are not duplicated.



Real-time monitoring of supply and demand can reduce logistical bottlenecks and speed supply chain restoration.



End result = Better outcomes for disaster survivors.

*CNA. Supply Chain Resilience and the 2017 Hurricane Season. October 2018.*



# STATE BEOCs

## Similarities

- Documented purpose
- Exercise participation
- Established communication methods



## Differences

- Varied scope
- Virtual v. real BEOC participation
- Variety of communication methods





# NEXT STEPS



# Daily Sitrep

## Overview of actions for previous reporting period

- Content
  - Single email with updates from Homeland Security, Law Enforcement and Emergency Management.
  - Summary of EOC status level , response capabilities, and ongoing support
  - State overview of impacts at the county level
  - Status of State Community Lifelines (status of state response to local emergencies)
  - Weather forecast
- Availability
  - In pdf: available daily through the Safer Ohio Awareness Report (SOAR)
  - [Real-time, web-based:](#) accessible through Ohio EMA Watch Office website or through pdf version
  - When the next update is going to occur



# BEOC SURVEY

## Desired Feedback

- What have you seen work in other states? For your business as well as your sector.
- What have you seen not work in other states?
- What kind of information to share?
- Best communication methods during incidents?



# BEOC ADVISORY COUNCIL

- Identify best practices for Ohio to emulate.
- Shape Ohio's BEOC plans and procedures.
- Assist with on-going engagement through OP3.



# GET INVOLVED!

Participate in the survey

Support the BEOC advisory council

BEOC Survey



<https://www.surveymonkey.com/r/2FD3WRJ>



# QUESTIONS?

**Mike Staff**

EOC Manager

Ohio EMA

614-799-3815

[mstaff@dps.ohio.gov](mailto:mstaff@dps.ohio.gov)